

626 Main Street Darlington, WI 53530 P. 608-776-4995

Job Title: Secretary V

Hours: Monday-Friday 8:00 AM to 4:30 PM

Pay Range: \$20.54/per hour; plus, longevity, if applicable
Department: Extension / Land Conservation / Planning & Zoning

Reports to: UW Extension Department Head and LCD P&Z Department Head

FLSA: Non-Exempt

Position Purpose: Performs general receptionist, clerical, basic accounting duties within

Lafayette County

## **Essential Functions:**

 Receptionist for Extension / Land Conservation / Planning & Zoning departments including but not limited to:

- o courteously answering the telephone;
- o accurately documenting and relaying messages;
- o greeting the public;
- o performing a variety of clerical duties as assigned;
- o interacting harmoniously with a diverse group of county employees and citizens;
- o basic accounting skills; problem solving; and
- o office coordination.

## **Required Qualifications:**

- 2-year associates degree with 3 years administrative secretary and accounts payable experience or high school graduate with a minimum of 5 years administrative secretary and basic accounting experience.
- Listening, recordkeeping and filing proficiencies.
- Courteous and helpful customer service skills on the telephone, in-person, and in writing.
- Superior communication skills with internal and external customers.
- Proficient in computer operations, internet, data entry, and accounting systems including, but not limited to:
  - o MS Word, QuickBooks Pro, Excel, Publisher, Transcendent, 4-H Online, Power Point, Email, FAX, Copier, Access, Adobe Acrobat, ZOOM, Google Meet, and Word Press.
- Accurate and efficient typing skills at 40 50 words per minute.

## **Mental Demands:**

- Must be mentally adaptable and flexible in dealing with a variety of people to create a positive work environment; may be called upon to handle difficult situations
- Must be able to deal with a variety of emotions and frustrations; emotional stability and maturity are important attributes in this position
- Must be able to resolve problems, handle conflicts, and make effective decisions under pressure

- Must be able to gain new skills and knowledge necessary for performance of essential job functions
- Must be able to give, receive, and analyze information
- Must be able to effectively communicate, providing verbal feedback and written documentation in a professional manner

Physical Demands	N/A	Low Frequency	Moderate Frequency	High Frequency
Carrying / Lifting 10 - 25 Pounds			X	
Carrying / Lifting 25 - 50 Pounds			X	
Carrying / Lifting > 50 Pounds *		X		
Sitting				x
Standing / Walking / Climbing			X	
Specific Vision, Hearing, Taste, or Smell Requirements *			x	
Squatting / Crouching / Kneeling / Bending			X	