

Job Title: Emergency Vehicle Operator

Department: EMS

Reports To: EMS Director

Position Summary

The Emergency Vehicle Operator will provide pre-hospital care as part of the pre-hospital emergency medical system by providing safe and efficient vehicle operations skills. This person must be able to utilize electronic communication, including portable and mobile radios, electronic patient care records, and have excellent written and verbal communication skills. Must be able to maintain and trouble shoot medical equipment as well as keep equipment and vehicle clean and response ready.

Essential Duties and Responsibilities

- Answers EMS calls calmly, efficiently and promptly
- Complies with state regulations and services guidelines and policies.
- Exhibits excellent verbal and written communication skills.
- Operate ambulance with due regard for the ambulance crew and other drivers on the road.
- Communicates clearly with co-workers, first responders, bystanders, and other healthcare professionals.
- Ability to assess emergency scenes.
- Ability to identify scene safety issues, implement, adjust, and maintain scene safety as situations change.
- Handle non-medical situations such as crowd control and protecting the valuables of a patient if necessary.
- Operate EMS vehicles under normal and emergency conditions in a safe manner.
- Operate standard equipment such as stretchers.
- Maintain the interior and exterior of department vehicles. This includes, but is not limited to, restocking and cleaning the exterior and interior of ambulances as well as general cleaning and upkeep of ambulances and supply areas as needed.
- Perform CPR for extended periods of time.
- Be able to remain calm and deliver quality care in high-pressure, extreme stress, situations.
- Maintain good physical condition and personal hygiene.
- Ability to lift 150 pounds with assistance.
- Perform appropriate clean up and disposal of contaminated items when necessary.
- Maintain patient confidentiality at all times.
- Assist in public relations and recruiting of new personnel.
- Establish and maintain effective working relationships with co-workers, supervisors, and the general public and work effectively as a team member.

Job Requirements

- Must be at least 21 years old.
- High School Diploma or equivalent required.
- Valid American Heart Association Healthcare Provider CPR Certification required.
- Valid Driver's License. Must meet vehicle insurance company requirements.
- Completion of available Emergency Vehicle Operator Certification course every two years.
- Ability to read city and county maps to locate addresses in a quick manner.

Time Commitment

- Respond for second ambulance requests as available, be on-call while primary crew takes transfers as available.
- Attend monthly training meetings.

Typical Physical Demands:

- Ability to use full range of body motion and dexterity to allow significant handling, transferring, pushing/pulling, and lifting of patients and equipment.
- Ability to frequently lift, carry, push or pull up to 50 pounds, and occasionally lift, carry, push or pull over 50 pounds.
- Ability to stand and or walk 80-90% of shift; and sit 10-20% of shift.
- Ability to use good hand/eye coordination, and finger dexterity.
- Ability to use good perception and discrimination related to odor, color, and textures.
- Ability to use good perception and discrimination related to functional visual ability and depth perception; sound perception; and functional speech.
- Ability to frequently bend, twist, balance, and reach above and below shoulder level; as well as occasionally kneel and climb as necessary to perform job duties.
- Ability to wear gloves and other protective equipment.
- Ability to work irregular hours.

Typical Mental Demands:

- Ability to deal with pressure to meet deadlines, to be accurate, to handle constantly changing situations, and to create a positive work environment
- Ability to deal with a variety of people, stressful situations, and handle conflict, while maintaining a positive work environment
- Ability to communicate in a professional manner both verbally and in writing
- Ability and willingness to gain new skills and knowledge necessary for the performance of essential job functions
- Ability to give receive and analyze information for the performance of essential job functions

Working Conditions:

- Exposure to disagreeable odors, communicable diseases, and bodily fluids
- Exposure to the chemical compounds of medications and treatments
- Exposure to chemicals such as disinfectants, cleaners, soaps, etc.
- Exposure to plastic, and other materials used for personal protective equipment
- Exposure to noise and distractions
- Exposure to unpredictable behaviors

Management Statement:

This job description is not intended to be all inclusive. The employee will also perform other reasonable job related duties as assigned by the supervisor and/or other management personnel. Management reserves the right to change job responsibilities, duties and hours as needs prevail. This document is for management communication only and not intended to imply a written or implied contract of employment.

I have read the above job description and fully understand the requirements set forth. I know of no limitations which would prevent me from performing these functions with or without accommodation.

Employee Signature

Date

Supervisory Signature

Date